



Client

Bunzl Catering Supplies (BCS) are the UK's leading distributor for disposables and packaging to the catering and hospitality sector. They deliver to customers in both the private and public sectors from small independent café owners, local health trusts and schools, to national hotel and restaurant chains.

Background & Requirements

BCS first came across Simply Waste Solutions through their engagement with the Simply Cups programme, BCS were a founding partner and knew that Simply Waste was a key organiser behind the solution success. After working together to deliver the Simply Cups solution to their customers, they wanted Simply Waste to engage with them around their own waste management practices.

There were a number of things that BCS were looking for with their waste management company and were very keen to engage with a company that was forward thinking and could drive a lot of changes and initiatives within their current waste strategy. Primarily they were centred around more transparency in terms of management information and reporting, another key factor was to focus on diverting as much waste as possible away from incineration. BCS wanted Simply Waste to follow their very strict procedures, compliance and ensuring they had full transparency on where their waste was being taken and a full audit trail with documentation, so they could see exactly what Simply Waste were doing with their waste and how it was being treated.

Waste Treatment

Simply Waste collect a range of waste streams for BCS, typically dry mixed recycling (DMR), food waste and paper cup collections. Collected DMR gets taken to a local facility where it's reprocessed back into its component parts, food waste goes through anaerobic digestion, which is then used to create green electricity and also an organic fertiliser. Paper cups are also reprocessed and made into high grade retail packaged products. These processes create a circular economy for waste collected by Simply Waste Solutions.

What They Say

“ Whatever service we require around our waste, whenever we need it, they’re adaptable and they’re there and they have never let us down. Working with Simply Waste Solutions takes a huge pressure off my shoulders because I know, whatever I need they’re a phone call away. ”

Joanna Gilroy - Strategic Customer Sustainability Manger, Bunzl Catering Supplies

The Simply Solution

Simply Waste appointed an account director for BCS who would be their first point of contact and oversee the full account in terms of service delivery and performance. He worked with Joanna Gilroy BCS’ Strategic Customer Sustainability Manger to provide solutions for all of their waste management needs.

After looking at their general waste and identifying the waste streams that were going into it, Simply Waste provided solutions on how to extract those waste streams to either recycle them or not even produce them in the first place. Simply Waste engaged with BCS to discuss new materials that could be recycled that BCS weren’t aware of before, helping them work towards best practice.

Bespoke monthly reports are produced and sent, these highlight the quantities of each waste stream collected and an overview of what happened to the waste after collection. BCS have been able to showcase to the rest of the group, all the great work based around the ethos of transforming their waste into a resource achieved with Simply Waste.

Results

Simply Waste have been able to achieve a number of successes for BCS. Firstly, transparency within the organisation to deliver accurate and meaningful information, which allows the BCS team to analyse their own individual sites in a lot more detail. Getting the right size and number of containers for each site was paramount to ensure they maximise the equipment they’ve got and minimise costs at the same time.

Underpinning these has given the ability to drive financial savings for the BCS group. Savings have been identified as high as 70% in certain cases. Across the board, with the changes that Simply Waste implemented, savings have been delivered in the region of 20-25%.

